

Buchanan County Public Service Authority

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Phone: 276-935-5827 or 5828

Fax: 276-935-2400

Notice to Customers of Buchanan County Public Service Authority Who live on

**Fletchers Ridge, Stinson Ridge, Rock House Branch Road, and Hurricane Creek
from Rock House Branch Road to Fletchers Hollow and Grisson Creek**

BOIL YOUR TAP WATER

Failure to follow this advisory could result in stomach or intestinal illness.

The Buchanan County Public Service Authority is advising certain residents to use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution.

There is no reason to believe that the water is unsafe, this is a safety precaution.

This Notice applies to you if you have been without water at any time during this snow storm. This precaution is necessary because several localities have lost power and the water systems have lost pressure or been dewatered. Low pressure or dewatered lines and tanks may allow contaminated water to enter the distribution system.

DO NOT DRINK TAP WATER WITHOUT FIRST BOILING IT FOR ONE MINUTE

Boiled or bottled water should be used for drinking, beverage and food preparation, and making ice **until further notice**. Boiling kills bacteria and other organisms in the water. Boiling is the preferred method to assure that the tap water is safe to drink. Bring all tap water to a rolling boil, **let it boil for one minute**, and let it cool before using, or use bottled water.

The sampling process should take three to four days to complete.

We will inform you when you no longer need to boil your water. You will be notified when the situation is resolved and the water is safe for consumption and use.

For more information call: 276-935-5828